



Return Policy Effective January 1st, 2008

The federal law mandating legally-acceptable returns is three business days. In an effort to abide by this federal law, we at Enagic have established our return policy around this three-day period. We also understand that there are extraordinary circumstances in which a longer period would be necessary. Under these circumstances which require approval by the company there is a strict guideline which follows.

1. If the new, unused machine is returned within three days of receipt, you will be refunded the full amount minus postage. x_____
2. If a new machine is not returned within 3 days of receipt, you will be charged with a restocking fee. *x_____
3. If a used machine is returned within 3 days of receipt, you will be charged with a restocking fee.*x_____
4. If a used machine is returned after 3 days of receipt, you will be charged with a processing fee.**x_____
5. If a machine is returned more than one month after receipt, there will be no refund. x_____
6. Shipping fees and installment charges are not subject to refund. x_____

*Restocking fee = \$100

**Processing fee is = Machine deposit (In case of SD 501 = \$680)

- A) Days are counted starting on the day that the order was processed or in case of shipping, begins on the date of signed delivery.
- B) Three days are business days, one month is counted as a calendar month.
- C) A machine is considered used once water has been run through it.

x _____
Name

x _____ / / _____
Applicant Signature Date